

TBG Learning is committed to eliminating discrimination and increasing opportunity and diversity both as an employer and in the provision of learning opportunities to learners and the community as a whole.

We are determined to make all efforts to prevent discrimination or other unfair treatment against staff or learners or other users of our services on the grounds of gender, marital status, race, religion, ethnic origin, colour, nationality, national origin, disability, sexual orientation, religion or age.

How to contact us...

TBG Learning Head Office

Lombard House, 145 Great Charles Street, Birmingham B3 3JR
t: 0121 200 1140 f: 0121 233 0573/9567
email: headoffice@tbglearning.com

TBG Learning West Midlands

5th Floor, Lombard House
145 Great Charles Street
Birmingham B3 3JR
t: 0121 200 2646
f: 0121 233 9567
email: customerservice.westmids@tbglearning.com

TBG Learning West London

84 Uxbridge Road
Ealing, London
W13 8RA
t: 020 8566 5252
f: 020 8579 6735
email: customerservice.wln@tbglearning.com

TBG Learning Derbyshire

6th Floor St. Peter's House
Gower Street
Derby DE1 1SB
t: 01332 202828
f: 01332 202804
email: customerservice.derby@tbglearning.com

TBG Learning Newham

1A Cloughton Road
Newham
London E13 9PN
t: 020 8548 9489
f: 020 8472 1022
email: customerservice.newham@tbglearning.com

TBG Learning South London

13-14 Ellersie Square
Lyham Road
London SW2 5DZ
t: 020 7274 4106
f: 020 7274 0764
email: customerservice.sln@tbglearning.com

TBG Learning Gravesend

23-25 King Street
Gravesend
Kent DA12 2DU
t: 01474 566588
f: 01474 569100
email: customerservice.gravesend@tbglearning.com

TBG Learning Tendring

103-105 Carnarvon Road
Clacton-on-Sea
CO15 6QA
t: 01255 430053
f: 01255 688240
email: customerservice.tendring@tbglearning.com

TBG Learning Tower Hamlets

3rd Floor Truman Building
91-95 Brick Lane
London E1 6QL
t: 020 7247 0036
f: 020 7426 0560
email: customerservice.tower@tbglearning.com

TBG Learning Colchester

Portal House
27 Southway
Colchester CO2 7BA
t: 01206 366341
f: 01206 366358
email: customerservice.colchester@tbglearning.com

TBG Learning Barking

Monteagle Court
Unit 6A Waking Road
Barking Essex IG11 8PD
t: 020 8507 1377
f: 020 8507 1296
email: customerservice.barking@tbglearning.com

Employer Division (Apprenticeships & NVQ'S)

TBG Learning West Midlands Region

5th Floor, Lombard House
145 Great Charles Street
Birmingham B3 3JR
t: 0121 200 2646
f: 0121 233 9567
email: westmids-ed@tbglearning.com

TBG Learning East Midlands Region

6th Floor St. Peter's House
Gower Street
Derby DE1 1SB
t: 01332 202828
f: 01332 202804
email: eastmids-ed@tbglearning.com

TBG Learning London Region

Unit 5 Waking Road
Barking Essex
IG11 8PD
t: 020 8591 8881
f: 020 8507 1296
email: london-ed@tbglearning.com

TBG Learning South East Region

Portal House
27 Southway
Colchester CO2 7BA
t: 01206 366341
f: 01206 366358
email: southeast-ed@tbglearning.com



Embracing equality and diversity can enrich your life. Life would be pretty dull if everyone was the same. What if we all supported the same football team, or dressed in the same clothes, or ate the same food for every meal.

Everyone is different and that is the message we are trying to get across. We all want and deserve the same opportunities, respect and equal access to services whoever we are, whatever our beliefs or personal circumstances.

At TBG Learning we embrace and celebrate the richness brought by the diverse population of staff and learners and will not tolerate discrimination, harassment or victimisation of any form.



TBG Learning will ensure that whilst you are on a learning programme with us:-

- you are aware of your rights and responsibilities
- the opportunities we provide are open to all eligible learners
- you are treated fairly, with dignity and respect
- we provide a safe, supportive and welcoming atmosphere
- our learning environments are accessible to all learners, where possible
- you know who to talk to if you have a problem or complaint
- you will be helped and encouraged to develop your full potential
- we will talk to you about what you can do when you have completed your learning programme so that you can build on what you have achieved and realise your aspirations



- you are aware that discriminatory behaviour is not acceptable and will be subject to disciplinary action and/or withdrawal from your programme
- we will keep records of learners entering, participating in and leaving learning programmes on the basis of sex, race, disability, age, status and also their destination on completion in order to monitor and evaluate the effectiveness of our Equal Opportunities and Equality and Diversity Policies
- we review our Equality & Diversity Policy every year and welcome any comments from you